



Where values come to life.®

One Mercer Road
Natick, MA 01760

BJ's Wholesale Club Welcomes You!

Thank you for joining BJ's Wholesale Club. BJ's is unlike any club you've ever experienced. Each BJ's Club has over two acres of virtually everything anyone could ever want.

New Members

You will be receiving, by mail, an Activation Form for your permanent Membership Card 3 – 4 weeks from the fundraiser deadline date. Please take the Activation Form to the Member Services Desk at your nearest BJ's to receive your Membership Card. You may shop with the attached Temporary Membership Card provided below starting today!

Renewing Members

You do not need to replace your Membership Card. Your current BJ's Membership Card is still valid. We will take care of extending your Membership. This will take 3 – 4 weeks from the fundraiser deadline date. If your Membership has expired or will expire within the next 3 – 4 weeks, please use the attached Temporary Membership Card provided below. You will no longer need to use the Temporary Membership Card once your Membership has been updated.

Shopping at BJ's Wholesale Club

As a new or renewing Member, you may shop today! BJ's has all of your favorite products — thousands of them — at below retail prices. Diamonds to diapers. Filet mignon to flowers. Plasma screen TVs to pajamas. Dog food to DVDs. It's all here.

Did You Know?

- BJ's is the only wholesale club to accept **manufacturers' coupons**.
- BJ's also offers its own coupons. *BJ's Journal*, our magazine, is stocked with valuable coupon savings for items we sell in the Club.
- BJ's offers the most payment options of any wholesale club. Use cash, checks, MasterCard®, American Express®, Discover® Network, Visa® or debit cards.

Thank you again for choosing BJ's. Please visit often and don't forget to bring your manufacturers' coupons to save even more.

Sincerely,

Betsy Wanstall

Membership Sales Representative



Temporary Membership Card

This Temporary Membership Card entitles you to shop at any one of our convenient Club locations while we are processing your application! Purchase at listed prices — NO SURCHARGE. Pay with cash, MasterCard®, American Express®, Discover® Network or Visa®. Sorry, no checks.

Date of Membership Purchase: ____
Amount: _____

Method of Payment:

Cash
 MasterCard®
 American Express®
 Discover® Network
 Visa®

Cashier: Please return Temporary Membership Card to Member.



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BJ's Wholesale Club, Inc. Membership Privileges and Conditions

We are pleased that you have selected BJ's, and we look forward to serving you. The privileges and conditions of Membership are described below. If you have any questions, please visit BJ's online at www.bjs.com, e-mail BJ's at membercare@bjs.accentonline.com or call BJ's Member Services at 1-800-BJS-CLUB 7 days a week, 7:00 A.M. – 11:00 P.M. EST (including holidays) for more information.

1. Non-transferability and Revocability of Membership

BJ's Wholesale Club Membership Cards are to be used only by the individuals to whom they are issued. Membership is non-transferable. The Primary Member (or an owner or officer of a Business Member) shall have the sole authority to make changes to the Membership and receive and request appropriate information. BJ's reserves the right to require photo identification on Membership Cards. BJ's cashiers will check Membership Cards at point of sale for identity purposes. Supplementary Members and Household Members may receive information about their own Membership. The Primary Member must be 18 years of age to purchase a Membership. Supplemental Members and Household Members under 18 may be added if they reside at the same address. Sale of certain items, including but not limited to alcohol and tobacco, will be subject to legal age restrictions. BJ's reserves the right to require valid government-issued identification for Membership enrollments and changes. BJ's Wholesale Club reserves the right to deny Membership to any applicant and revoke Membership at its discretion. Membership is subject to all rules adopted by BJ's and may be amended from time to time without notice to or consent by Member. Membership Cards remain the property of BJ's Wholesale Club and may be cancelled or suspended upon demand.

2. Purchasing, Guests, and Receipt & Inspection Procedures

BJ's accepts cash, checks, MasterCard®, American Express®, Discover® Network, Visa® and debit cards. Checks are subject to an approval process. BJ's does not accept food stamps in all locations. No sales will be made to any person unless such person has a valid Membership Card or Pass. Each Cardholder may bring two guests; however, guests do not have purchasing privileges. Cardholders may be required to purchase any packages opened or damaged by them or their guests. Parents must keep their children with them at all times. Liquor and tobacco sales cannot be made to minors. BJ's can refuse entry to anyone at any time. At time of purchase, Member assumes ownership and bears risk of loss. BJ's reserves the right to inspect any bag, backpack, briefcase or container upon entry or exit. BJ's inspects all receipts as Members exit the Club to ensure that Members have not been overcharged or undercharged for an item and that all selections appear on the receipt.

3. Membership Renewal

Members who renew their Memberships during their expiration month, or within three (3) months after the expiration month, will retain their current expiration month for the renewed year. Memberships renewed more than three (3) months after their original expiration date are subject to new Membership expiration dates at BJ's discretion.

4. Membership Money-Back Guarantee and Cancellation of Authorized Card User

New Members may cancel within ninety (90) days after joining (or 90 days after Club opening) and receive a full refund of any fees paid for that Membership at all BJ's Club locations, except where prohibited by law. Any cancellation of any authorized Card user can be made at the Club or sent in writing via letter to BJ's Wholesale Club, Inc., Attn: Membership, One Mercer Road, Natick, MA 01760.

5. Refund and Return Policy

Merchandise purchased in the Club may be returned in the Club for a refund or exchange within thirty (30) days of purchase with original receipt and in the original carton, except as noted below. Without a receipt, a refund will be issued on a BJ's Gift Card with management approval. Computers are returnable within 14 days of purchase with original receipt. Repair of products covered under a manufacturer's limited warranty must be handled through an authorized service center and should not be returned to BJ's Wholesale Club.

6. Availability of Items

Due to a significant amount of inventory that may not be replenished, BJ's does not offer rainchecks for out-of-stock items.

7. Reissuance of Gift Cards without Receipt

BJ's cannot reissue a lost Gift Card without the original receipt, which contains the Gift Card number. BJ's will reissue the remaining balance on record as of the date of requested reissuance.

8. Coupon Policy

BJ's Wholesale Club accepts manufacturers' coupons for merchandise purchased at the register in any Club where the product is sold. Coupons provided to Members by BJ's can be redeemed on purchases only. Membership renewal coupons can be used to renew Memberships. BJ's enforces all rules of redemption as stated on coupons.

9. Membership Benefits and Options

An Inner Circle® Membership provides one Primary Membership Card and a Household Card, provided at no additional charge, that may only be issued to a person residing at the same residence as the Primary Member as confirmed by BJ's. (A "household" is defined as one household address.) Up to three additional supplemental Memberships may be purchased for use by a person residing at the same residence as the Primary Member. Membership is effective for one year from enrollment.

A BJ's Business Membership provides one Primary Business Card and one Business Supplemental Card, provided at no additional charge, that may only be issued to a business associate and up to six supplemental Cards may be purchased. (A "business" is defined as one business address.)

Membership is effective for one year from enrollment.

10. Returned Check Policy

All returned checks are subject to a service fee as determined by state law and any legal fees incurred by BJ's to recoup payment. Service fees are subject to change without notice. BJ's reserves the right to suspend or cancel Membership privileges when a Member does not make good on a returned check and to pursue appropriate legal remedies to recover such monies.

11. Business Member Resale Permit and Taxes

If the Member intends to purchase merchandise for resale and claim an exemption from sales tax, BJ's Wholesale Club must have a valid, signed state Resale Organization Certificate on file. If the Member is purchasing merchandise on behalf of an exempt organization, BJ's Wholesale Club must have a valid signed state Exempt Organization Certificate on file. The Member must accurately complete the Supplemental Certificate of Resale or Exempt Organization Certificate provided by the cashier. The Primary Cardholder shall immediately notify BJ's Wholesale Club if the Resale Certificate on file with the Club is invalid or if the description of products to be resold has been changed.

The Member and Primary Cardholder agree that in the event the Primary or Supplemental Cardholders fail to pay sales tax, all will hold BJ's Wholesale Club harmless from and indemnify BJ's against any claim, loss or expense arising out of such nonpayment, and BJ's Wholesale Club reserves the right to suspend or terminate the corresponding Membership in such case. In the event any taxable property purchased without tax is not resold or used or consumed by the exempt organization for the purpose to which the exemption applies, it is understood that the Member or Cardholders are required by applicable state and local tax law to report and pay tax, measured by the purchase price of such property or other authorized amount.

12. Club Conduct

In order to preserve the enjoyment of each Member's shopping experience, BJ's strictly prohibits running, horseplay, loitering, the consumption of alcohol or other disruptive conduct on its premises and reserves the right to require anyone engaged in such conduct to leave the Club.

13. Opt-out Policy

Members can opt out of any BJ's promotional communication at any time by requesting to do so at the BJ's Member Services Desk, via e-mail to membercare@bjs.accentonline.com or by sending notification to BJ's at BJ's Wholesale Club, One Mercer Road, Natick, MA 01760. You may still periodically receive e-mail from BJ's Specialty Business partners from whom you may have purchased goods or services and must unsubscribe from receiving promotional materials directly with such partners.

14. Privacy Statement

BJ's respects your right to privacy and our documented Privacy Statement details our practices and policies. We are the sole owner of collected information and we will not sell, share or rent this information in any way different than disclosed in our Privacy Statement. Please visit www.bjs.com to read the BJ's Privacy Policy in its entirety, or call BJ's Member Services at 1-800-BJS-CLUB to request a copy.

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